

FACTS**WHAT DOES EASTERN INSURANCE GROUP LLC (“EASTERN INSURANCE”) DO WITH YOUR PERSONAL INFORMATION?**

Why?	Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.
What?	The types of personal information we collect and share depend on the product or service you have with us. This information can include: <ul style="list-style-type: none"> ▪ Your name, address, telephone number and Social Security number. ▪ Payment history. ▪ Insurance claim history. ▪ Loss history.
How?	All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons Eastern Insurance chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does Eastern Insurance share?	Can you limit this sharing?
For our everyday business purposes— such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	YES	NO
For our marketing purposes— to offer our products and services to you	YES	NO
For joint marketing with other financial companies	YES	NO
For our affiliates' everyday business purposes— information about your transactions and experiences	YES	NO
For our affiliates' everyday business purposes— information about your creditworthiness	YES	YES
For our affiliates to market to you	YES	YES
For nonaffiliates to market to you	YES	YES

To limit our sharing	<ul style="list-style-type: none"> ▪ Call 1-508-651-7700 ▪ Visit us online: www.easterninsurance.com or ▪ Mail the form below <p>Please note: If you are a <i>new</i> customer, we can begin sharing your information 30 days from the date we sent this notice. When you are <i>no longer</i> our customer, we continue to share your information as described in this notice. However, you can contact us at any time to limit our sharing.</p>
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Questions?	Call 1-508-651-7700 or go to www.easterninsurance.com .
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Mail-in Form										
<p>If you have a joint account, your choice(s) will apply to everyone on your account unless you mark below.</p> <p><input type="checkbox"/> Apply my choices only to me.</p>	<p>Mark any/all you want to limit:</p> <p><input type="checkbox"/> Do not share information about my creditworthiness with your affiliates for their everyday business purposes.</p> <p><input type="checkbox"/> Do not allow your affiliates to use my personal information to market to me.</p> <p><input type="checkbox"/> Do not share my personal information with nonaffiliates to market their products and services to me.</p> <table border="1" style="width: 100%;"> <tr> <td style="width: 30%;">Name</td> <td></td> <td rowspan="4" style="vertical-align: top;">Mail to: Eastern Insurance Group LLC 233 West Central Street Natick, MA 01760 Attn: Customer Services Department (Privacy Inquiries)</td> </tr> <tr> <td>Address</td> <td></td> </tr> <tr> <td>City, State, Zip</td> <td></td> </tr> <tr> <td>Account #</td> <td></td> </tr> </table>	Name		Mail to: Eastern Insurance Group LLC 233 West Central Street Natick, MA 01760 Attn: Customer Services Department (Privacy Inquiries)	Address		City, State, Zip		Account #	
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Who we are

Who is providing this notice? Eastern Insurance Group LLC (“Eastern Insurance”)

What we do

How does Eastern Insurance protect my personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings. We restrict access to your nonpublic personal information to those employees who need to know it in order to provide products and services to you. We train our employees on how to handle and protect that information.
How does Eastern Insurance collect my personal information?	We collect your personal information, for example, when you <ul style="list-style-type: none"> ▪ Apply for insurance. ▪ Pay insurance premiums. ▪ File an insurance claim. ▪ Give us your contact information. We also collect your personal information from others such as our affiliates.
Why can't I limit all sharing?	Federal law gives you the right to limit only <ul style="list-style-type: none"> ▪ sharing for affiliates' everyday business purposes—information about your creditworthiness. ▪ affiliates from using your information to market to you. ▪ sharing for nonaffiliates to market to you. State laws and individual companies may give you additional rights to limit sharing.
What happens when I limit sharing for an account I hold jointly with someone else?	Your choices will apply to everyone on your policy – unless you tell us otherwise.

Definitions

Affiliates	Companies related by common ownership or control. Our affiliates include companies with the “Eastern” or “Eastern Bank” name under the common control of Eastern Bank Corporation.
Nonaffiliates	Companies not related by common ownership or control. They can be financial and nonfinancial companies. Nonaffiliates we share with can include direct marketing and insurance companies.
Joint marketing	A formal agreement between nonaffiliated financial companies that together market financial products or services to you. <ul style="list-style-type: none"> ▪ Our joint marketing partners include insurance companies and third party vendors to assist us in servicing and/or processing information relating to your insurance policies and claims.

Other important Information

Our Policy with Respect to Former Customers: We follow the same privacy policies and practices for former customers as described in this notice.

As a matter of practice, as an insurance agency Eastern Insurance does not provide any payment information or credit information to any credit reporting bureau.

Note: If you have already opted out, you do not need to do so again.

